

### Why should I volunteer for Mat-Su 2024 Arctic Winter Games?

By volunteering at the Games, you will be part of the largest multi-sport and cultural event in Alaska since 2014! You will have the opportunity to form new connections, see first-hand the impact of the Games, and learn about Indigenous cultures from around the circumpolar north.

### How do I volunteer with Mat-Su 2024 Arctic Winter Games?

To volunteer, please visit our [website](#) - click the green **Sign Up** button. From here, you can register for your GEMS.pro volunteer profile.

Volunteers will be in environments that include youth and elders, and therefore will be required to complete a **Background Check**. A direct link will be sent to all volunteers from Sterling Volunteers upon registration. The background check is at no cost to the volunteer unless the volunteer would like to offset the cost.

Prior to the Games, all volunteers are required to participate in two training sessions: 1. Orientation and 2. Role-Specific. You are required to complete each training once.

Upcoming **Training Sessions** can be found by visiting [www.awg2024.org](http://www.awg2024.org).

### What types of roles are available?

There are two types of volunteers for the Games - **Pre-Games Volunteers** and **Games-Time Volunteers**. **Pre-Games Volunteers** are a larger time commitment and require availability prior to the start of the Games. For **Games-Times volunteers**, the shifts will take place only during the week of the Games with roles like ticket taker, wayfinding or greeter. You can view job descriptions on our website.

### How can I become a lead volunteer?

If you indicate when registering that you would like to be considered for a committee or a committee chair or pre-games volunteers, our staff will contact you to complete an interest form to determine where you may fit in best. These volunteers have a higher level of commitment, including monthly meetings and a requirement to commit to the entire duration of the Games.

There are many roles to choose from, please browse our leadership role descriptions to see what interests you by scrolling to the bottom of the **Volunteer** page of our website.

### What do I receive as a volunteer?

- A volunteer kit which includes a volunteer jacket, shirt and hat.
- Orientation, SafeSport and Role-Specific Training

# VOLUNTEER FAQ CONT'D

## What are the minimum age requirements?

Volunteers must be at least 12 years of age by Mar 1, 2024. Volunteers in leadership roles must be at least 18 years of age. Volunteers under the age of 18 are required to have a parent or legal guardian complete and sign a consent form.

We will also have opportunities for Chickadee Volunteers, ages 5-11, to assist with Awards ceremonies and other fun events.

## What is the time commitment required to volunteer?

Levels of commitment vary based on the role you are interested in:

- **Games-Times Volunteers** agree to a **minimum of 12 hours** the week of the Games.
- **Committee Members, Committee Chairs and Pre-Games Volunteers** have a larger commitment to planning - this means **at least 8 hours** a month leading up to the Games.

## Where/When will I be volunteering?

When registering as a volunteer, you will have the opportunity to select your preference for:

- **Area of interest:** We will do our best to accommodate your preferences.
- **Availability:** We will use this information to assign volunteer shifts.

If you would like to update your preferences, you can do so on your GEMS.pro profile anytime.

## I have questions about volunteering, who do I contact?

Send any inquiries to [volunteer@awg2024.org](mailto:volunteer@awg2024.org) and someone from our team will contact you.

## Volunteer Recruitment Key Timelines

Start Volunteer Recruitment	Aug 11, 2023
Launch Official Volunteer Recruitment	Aug 11, 2023
Processing Background Checks	Aug 2023 - Feb 2024
Volunteer Offers Sent to Successful Applicants	Sep 2023 - Jan 2024
Volunteer Workforce Scheduling	Nov 2023 - Feb 2024
Volunteer Orientation and Training	Jan 20 - Mar 5, 2024
Uniform and Accreditation Distribution	Jan 20 - Mar 5, 2024
Mat-Su 2024 Arctic Winter Games	Mar 10 - 16, 2024
Volunteer Appreciation Banquet	Mar 2024